

- JCMTD -

JACKSON COUNTY MASS TRANSIT DISTRICT



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Jackson County Mass Transit District is a federally funded PUBLIC transportation system. Service is available to ANYONE needing transportation. JCMTD provides door-to-door route service. The fleet consists of lift equipped and ramped vehicles making the system fully accessible.

How To Use JCMTD...

It's as easy as 1, 2, 3!

- 1.) Call your local county Operation Center.
- 2.) State your transportation need:
 - A.) where you need to be picked up
 - B.) where you need to go
 - C.) what time you need to be picked up
 - D.) If you need a return trip
- 3.) Staff will schedule your trip for you.

Advance Reservations

Twenty-four-hour advance reservations are suggested, especially for rural areas where services are less frequent.

A minimum of (1) one hour prior to scheduled departure is required for all services. Service is on a space available basis. If your trip is sponsored by a human service agency, their prior approval and reservation requirements would apply. Service animals may accompany a person with disabilities passenger on-board.

Jackson County Mass Transit District
602 E. College St. Carbondale, IL 62901
(618) 549-0304 ex. 306
TTY users :1-800-526-0844

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JCMTD Title VI Protection Notice to the Public

Jackson County Mass Transit District hereby gives public notice of its policy to uphold and assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and all related statutes. Title VI and related statutes prohibiting discrimination in Federally-assisted programs require that no person in the United States of America shall on the grounds of race, color, or national origin, sex, age, or disability be excluded from the participation in, be denied the benefits of, or be otherwise subjected to, discrimination under any program or activity receiving Federal financial assistance.

Any person who believes they have been aggrieved by an unlawful discretionary practice regarding JCMTD's programs has the right to file a formal complaint. Any such complaint must be in writing and submitted to the JCMTD Managing Director within one hundred eighty, (180), days following the date of the alleged occurrence.

For more information regarding civil rights complaints, please contact:

Jackson County Mass Transit District
602 E. College Street
Carbondale, IL 62901
(618) 549-0304

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ADA Accessible

Our fleet is designed to provide you with comfortable seating and meet the needs of those with mobility devices. We provide deviated route paratransit service open to everyone. Visit www.ridesmtd.com for more information about our ADA policy.

ADA Reasonable Modification

Whenever possible, a request for a reasonable modification or accommodation shall be filed/requested in advance by contacting us.

Phone: (618) 549-0304 ex. 306
Mail: JCMTD, ADA Compliance,
602 E. College St. Carbondale, IL 62901
Email: operations@jcmttd.com
Details about eligibility and requesting a reasonable modification may be found in the ADA policy on the JCMTD website at jcmttd.com or you may contact your local office for details and assistance.

Come ride with us...

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Stops /Alternative Formats

Drivers will announce transfer stops/ destination points. JCMTD printed materials are available in alternative formats, braille and large print.

Companion/Personal Care Attendants

One personal care attendant or companion is eligible to travel with an eligible rider at no charge.

Seat Belt

It is the policy of JCMTD that passengers sitting in the front seat should wear the seat belt. Passengers, including a person using a mobility device, seated in a front seat who do not want to use the seat belt, will be asked to sign a form documenting that they do not want to wear the seat belt.

Non-Emergency Medical Appointments

JCMTD accepts Medicaid and managed care providers when scheduling your transportation needs to medical appointments. Contact your local operation center at (618) 549-0304 for more information.

Point Deviated Service

The routes run on a designated path and have stops at points where most people travel. Routes deviate to destinations that passengers request to provide complete access to all riders. Just make a reservation or tell the driver onboard the vehicle where you want to go.

BUS FARE OPTIONS

There are two convenient ways to pay for your transportation services.

TRANSIT PASSES ARE THE BEST VALUE

for passengers making two or more round-trips per week, or passengers who make round-trips with multiple stops. Cash fares are usually paid by the infrequent rider.

One-way fares

General Public (ages 16 -59) – \$2.00
Seniors (60+) – \$1.00
Children (ages 6 – 15) – \$1.00
Child age 0 – 5 free of charge–must be accompanied by a paying adult or personal attendant (age 16+)
Personal Attendant, free of charge –must be accompanying children under 5 or a person with a disability

Discount Passes

General public (ages 16-59) –10 rides– \$15
Seniors (ages 60+) 10 rides– \$7.50
Students with ID – \$7.50
Children (ages 6-15) – \$5.00
30-Day Pass – Unlimited Rides – \$25

Round-trip fares from Carbondale

Carbondale to Marion \$22
Carbondale to Herrin \$11
Carbondale to Carterville \$6
All other out of county rate is \$1.25 per mile.

Current routing and fare information can be obtained by calling your local Operation Center or on our website:

www.jcmttd.com